

# How's Business?:

## FY RIDERSHIP

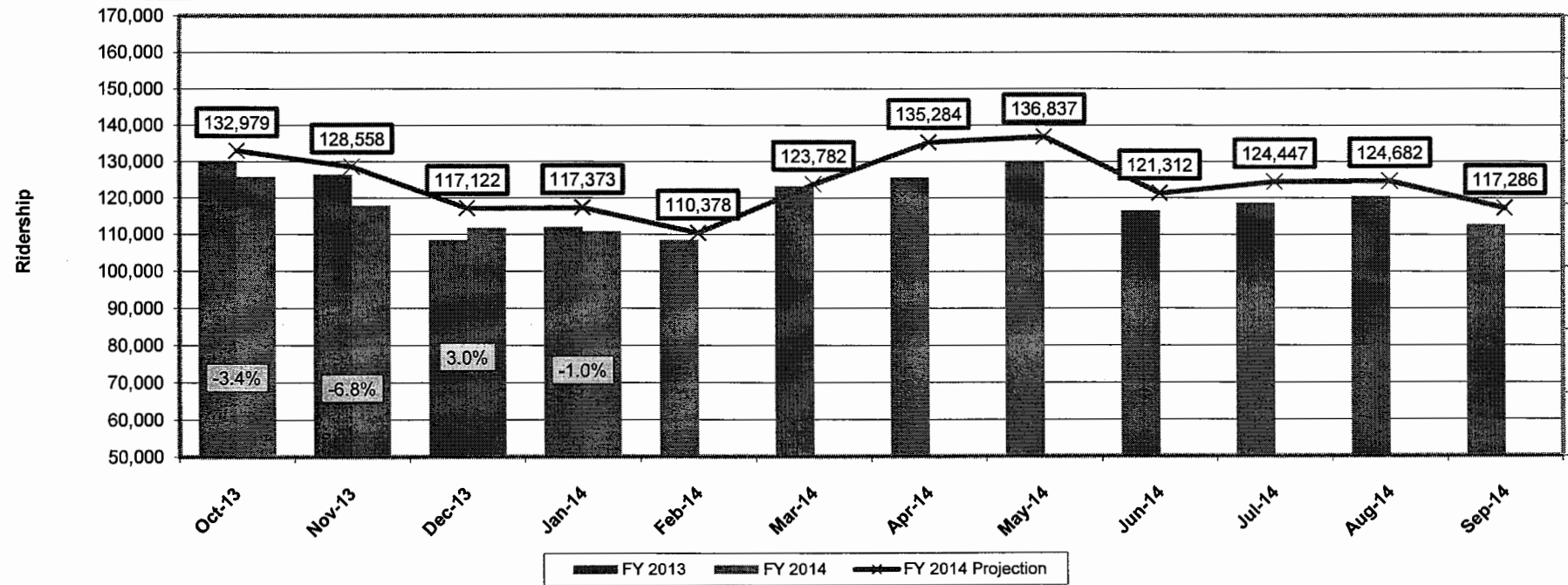
FY2014 Ridership Projection: 1,490,040

% Change YTD FY 2014 to FY 2013: -3.4%

% Change FY  
2014 to FY  
2013



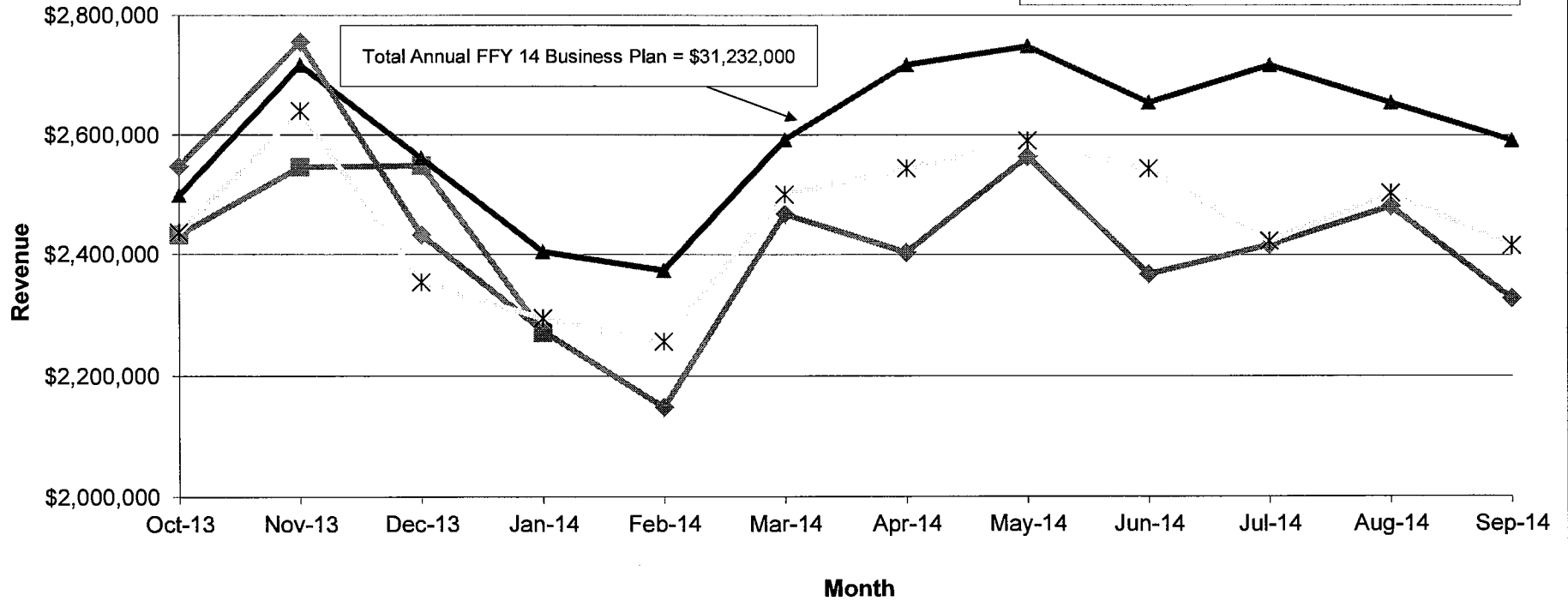
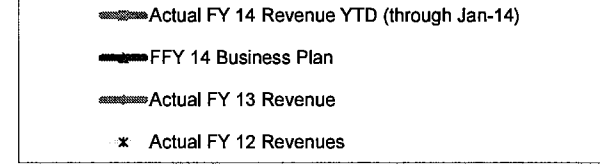
On Time  
 95.6%    95.7%    97.6%    97.0%



**How's Business?:  
Revenue**

-3.8% vs. FFY 14 Business Plan YTD  
 -2.1% vs. Prior FFY 13 YTD  
 .8% vs. Prior FFY 12 YTD

**Capitol Corridor Performance  
 FFY 2013-14  
 Monthly Revenues  
 Actual vs Business Plan**





Month	State Performance Standards (a)				Other Performance Measures		
	Ridership		On-time Performance	System Operating Ratio (b)	Revenues		Customer Satisfaction
	Actual	Business Plan	Actual	Actual	Actual	Business Plan	Actual
October-13	125,807	132,979	95.6%	54.4%	\$2,432,414	\$2,498,560	91
November-13	117,891	128,558	95.7%	46.9%	\$2,545,974	\$2,717,184	
December-13	111,722	117,122	97.6%	48.9%	\$2,548,497	\$2,561,024	
January-14	110,849	117,373	97.0%	50.0%	\$2,271,193	\$2,404,864	
February-14		110,378				\$2,373,632	
March-14		123,782				\$2,592,256	
April-14		135,284				\$2,717,184	
May-14		136,837				\$2,748,416	
June-14		121,312				\$2,654,720	
July-14		124,447				\$2,717,184	
August-14		124,682				\$2,654,720	
September-14		117,286				\$2,592,256	
<b>Total YTD</b>	<b>466,269</b>	<b>496,032</b>	<b>96.5%</b>	<b>50%</b>	<b>\$9,798,078</b>	<b>\$10,181,632</b>	<b>91</b>
<b>Previous YTD</b>	<b>477,171</b>	<b>--</b>	<b>93.6%</b>	<b>51%</b>	<b>\$10,009,707</b>	<b>--</b>	<b>84</b>
<b>YTD Change</b>	<b>-2.3%</b>	<b>-6.0%</b>	<b>2.9%</b>	<b>-1.0%</b>	<b>-2.1%</b>	<b>-3.8%</b>	<b>8.3%</b>
<b>Annual Standard/Measure</b>		<b>1,490,040</b>	<b>90%</b>	<b>53%</b>		<b>\$31,232,000</b>	<b>90</b>

a) Standard developed by CCJPA in annual business plan update and approved by Business Transportation and Housing Agency

b) This standard measures total revenues (farebox and other operating credits) divided by total operating expenses adjusted against the fixed price operating contract.

**Monthly Station Ridership Activity**  
**Capitol Corridor Train Service**  
**FFY 2013 - 2013      Cumulative FFY Year-to-Date: December 2013**

Station	FFY 2013 - 2013						% Change from last FFY		Weighted Boardings	Weighted Alightings	Weighted Total
	Boardings	Alightings	Total	Boardings/ day	Alightings/ day	Total/ day	Boardings	Alightings			
ARN	2360	2065	4425	25.65	22.45	48.10	-53.4%	-61.0%	25.65	22.45	48.10
RLN	2162	1899	4061	23.50	20.64	44.14	-44.9%	-50.6%	23.50	20.64	44.14
RSV	2754	3084	5838	29.93	33.52	63.46	-50.8%	-44.6%	29.93	33.52	63.46
SAC	95972	95536	191508	1043.17	1038.43	2081.61	-13.3%	-13.4%	93.98	93.55	187.53
DAV	44169	41795	85964	480.10	454.29	934.39	-17.2%	-17.9%	43.25	40.93	84.18
SUI	19197	20047	39244	208.66	217.90	426.57	-18.4%	-17.3%	18.80	19.63	38.43
MTZ	25128	27085	52213	273.13	294.40	567.53	-34.3%	-31.9%	24.61	26.52	51.13
RIC	22801	23822	46623	247.84	258.93	506.77	-18.1%	-18.3%	22.33	23.33	45.66
BKY	16858	16779	33637	183.24	182.38	365.62	-12.1%	-11.1%	16.51	16.43	32.94
EMY	43681	44182	87863	474.79	480.24	955.03	-5.2%	-3.5%	42.77	43.26	86.04
OKJ	24030	24830	48860	261.20	269.89	531.09	-33.6%	-33.8%	23.53	24.31	47.85
OAC	6001	6821	12822	65.23	74.14	139.37	45.6%	53.2%	10.04	11.41	21.44
HAY	4572	4785	9357	49.70	52.01	101.71	11.4%	12.5%	10.79	11.29	22.09
FMT	4061	4237	8298	44.14	46.05	90.20	-19.0%	-16.2%	9.59	10.00	19.59
GAC	13178	12818	25996	143.24	139.33	282.57	-4.7%	-8.3%	31.11	30.26	61.36
SCC	2490	2411	4901	27.07	26.21	53.27	137.1%	114.7%	#Div/0!	#Div/0!	#Div/0!
SJC	22228	19446	41674	241.61	211.37	452.98	-16.8%	-19.8%	52.47	45.90	98.37
<b>FFY Total or Average</b>	351642	351642	703284	3822.20	3822.20	7644.39					